



Kasarani Campus
Off Thika Road
P. O. Box 49274, 00101
NAIROBI
Westlands Campus
Pamstech House
Woodvale Grove
Tel. 4442212
Fax: 4444175

KIRIRI WOMEN'S UNIVERSITY OF SCIENCE AND TECHNOLOGY
UNIVERSITY EXAMINATION, 2023/2024 ACADEMIC YEAR
FIRST YEAR, SECOND SEMESTER EXAMINATION
FOR THE DIPLOMA IN HOSPITALITY MANAGEMENT
DHM 1627: CATERING AND ACCOMODATION PREMISE

Date: 14th December 2023
Time: 11.30am -1.30pm

INSTRUCTIONS TO CANDIDATES:

ANSWER QUESTION ONE (COMPULSORY) AND ANY OTHER TWO QUESTIONS

QUESTION ONE (30 MARKS)

- Explain **four** benefits of a well-planned catering and accommodation premise. (4 Marks)
- Highlight **five** steps to follow while using a fire extinguisher (5 Marks)
- Describe any **five** ways of habitat modification as a non-chemical method of pest control (5Marks)
- Identify **five** electric hazards in catering operations (5 Marks)
- Outline **five** importance of safety and security in a catering and accommodation premise (5 Marks)
- Highlight **six** ways of conserving energy when using hot cabinets and baine marie (6 Marks)

QUESTION TWO (20 MARKS)

- Describe **four** benefits of regular maintenance management in catering and accommodation premise (8 Marks)
- Discuss **six** disadvantages of using gas as a source of energy in the catering and accommodation premises (6 Marks)
- Landlord and Tenant (Shops, Hotels and Catering Establishments) Act no.25 CAP 301 is An Act of Parliament to make provision with respect to certain premises for the protection of tenants of such premises from eviction or from exploitation. Describe **six** circumstances under which a landlord can terminate the tenancy agreement (6 Marks)

QUESTION THREE (20 MARKS)

- Explain **six** methods that can be used to prevent accidents in a catering and accommodation premise (6 Marks)
- Describe **four** characteristics of good lighting in a catering establishment (8 Marks)
- Concealed drainage system is the most suitable method of draining waste water away from the kitchens, bathrooms and Water Closet (WC/lavatory). Describe **four** advantages of this form of drainage system. (6 Marks)

QUESTION FOUR (20 MARKS)

- Explain **four** qualities of good kitchen wall in a catering and accommodation premise. (8 Marks)
- Accidents are easily caused by misuse of mechanical equipment. Explain **six** rules to be put in practice when using mechanical equipment catering establishments (6 Marks)
- A crime is any act or omission that violates a law which results in a punishment. Describe **six** basics of crime prevention related to the catering facilities (6 Marks)

QUESTION FIVE (20 MARKS)

- As a supervisor in a catering establishment, explain **four** ways in which the welfare of the staff at your workplace would be observed (8 Marks)
- Fuels as main services in catering premises can be expensive if the users do not use them economically. Explain **six** general rules that should be observed in order to conserve fuel energy (6 Marks)
- Both customers and employees need to feel secure while in the catering and accommodation premises. Describe **six** main security risks faced by catering and accommodation premises (6 Marks)