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**KIRIRI WOMEN'S UNIVERSITY OF SCIENCE AND TECHNOLOGY**  
**UNIVERSITY EXAMINATION, 2024/2025 ACADEMIC YEAR**  
**FIRST YEAR, SECOND SEMESTER EXAMINATION**  
**FOR THE DIPLOMA IN COMMUNITY DEVELOPMENT AND SOCIAL WORK**  
**DDS 207: PROJECT MANAGEMENT**

Date: 19<sup>TH</sup> APRIL 2024

Time: 11:30AM-1:30PM

**INSTRUCTIONS TO CANDIDATES**

**ANSWER QUESTION ONE (COMPULSORY) AND ANY OTHER TWO QUESTIONS**

**QUESTION ONE (30 MARKS)**

- a) Outline three roles of a project manager. (6 Marks)
- b) Explain five functions performed by a project manager. (10 Marks)
- c) Elaborate the full meaning of PESTEL. (6 Marks)
- d) Discuss one of the following Work Scheduling Methods: CPM, Gantt & PERT. (4 Marks)
- e) "Excelling in human skills management is sought after". Explain why. (4 Marks)

**QUESTION TWO (20 MARKS)**

- a) Highlight two of the four management tools used by managers to understand challenges that face them. (8 Marks)
- b) Who are considered key stake holders in a major project? (4 Marks)
- c) Demonstrate your understanding of "Stake holder analysis". (8 Marks)

**QUESTION THREE (20 MARKS)**

- a) Draw a distinction between project monitoring and evaluation. (6 Marks)
- b) Give four reasons why the planning phase of a project is very important. (8 Marks)
- c) Outline three factors that ensure the quality of a project? (6 Marks)

**QUESTION FOUR (20 MARKS)**

- a) Explain the importance of external environment to a project. (6 Marks)
- b) Discuss two types of project evaluation. (8 Marks)
- c) Outline two roles of a manager. (6 Marks)

**QUESTION FIVE (20 MARKS)**

- a) Discuss two risks ever present in a project. (8 Marks)
- b) Discuss with examples two risks that can be considered "Force Majeure". (6 Marks)
- c) Some scholars have attached a special meaning on each letter in the word "Participatory" as used in project execution. Explain any three. (6 Marks)