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**KIRIRI WOMENS' UNIVERSITY OF SCIENCE AND TECHNOLOGY
UNIVERSITY EXAMINATION, 2023/2024 ACADEMIC YEAR
FOR THE CERTIFICATE IN HOSPITALITY MANAGEMENT
CHM 206: LAUNDRY**

Date: 11TH AUGUST 2023

Time: 2:30PM-4:30PM

INSTRUCTIONS TO CANDIDATES

ANSWER QUESTION ONE (COMPULSORY) AND ANY OTHER TWO QUESTIONS

QUESTION ONE (30 MARKS)

- a) Evaluate the factors to consider when planning the laundry layout in a hospitality establishment. (5 Marks)
- b) Highlight the extinguishing media for Class 'D' fires. (3 Marks)
- c) Evaluate the advantages of an On-premises Laundry. (5 Marks)
- d) Explain the factors that must be considered in the wash process. (4 Marks)
- e) State and explain the types of laundry systems. (6 Marks)
- f) Highlight the important aspects of personal hygiene that laundry staff must observe. (4 Marks)
- g) Identify which specific stain removal agent will be utilized to remove; (3 Marks)
- i) Blood (new)
- ii) Nail vanish
- iii) Lipstick

QUESTION TWO (20 MARKS)

- a) Explain factors to consider when selecting a laundry equipment. (8 Marks)
- b) Discuss five types of soil considered in the laundry. (4 Marks)
- c) Examine washing methods used in the laundry. (8 Marks)

QUESTION THREE (20 MARKS)

- a) Evaluate the laundry process. (8 Marks)
- b) Explain the classification of laundry agents. (4 Marks)
- c) Critically evaluate the special treatment activities in the laundry. (8 Marks)

QUESTION FOUR (20 MARKS)

- a) Evaluate the requirements of a good laundry premise. (8 Marks)
- b) Discuss methods of waste disposal utilized in the laundry. (4 Marks)
- c) Examine aspects that must be considered by the laundry staff to proper job hygiene. (8 Marks)

QUESTION FIVE (20 MARKS)

- a) Critically examine the guidelines one should utilize in the stain removal process. (8 Marks)
- b) Explain the reason for sorting articles during the laundry process. (4 Marks)
- c) Evaluate the safety measures that should be observed in the laundry area. (8 Marks)

