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KIRIRI WOMENS' UNIVERSITY OF SCIENCE AND TECHNOLOGY

UNIVERSITY EXAMINATION, 2024/2025ACADEMIC YEAR FOURTH YEAR, FIRST SEMESTER EXAMINATION FOR THE DEGREE OF BACHELOR OF SCIENCE (BUSINESS ADMINISTRATION)

> Date: 18th April, 2024 Time: 11.30am –1.30pm

KPS 401 - PURCHASING ETHICS

INSTRUCTIONS TO CANDIDATES_

ANSWER QUESTION ONE (COMPULSORY) AND ANY OTHER TWO QUESTIONS

QUESTION ONE (30 MARKS)

CASE STUDY

ETHICAL DILEMMAS IN THE KENYAN FASHION INDUSTRY

Company: Maisha Fashions, a rapidly growing Kenyan clothing brand known for its vibrant, ethically-sourced textiles and commitment to sustainability.

Situation: Maisha is expanding its production line and needs to source a large quantity of cotton fabric. They have two options:

Option 1: Local Sourcing:

- Partner with a small cooperative of Kenyan cotton farmers who employ fair labor practices and prioritize sustainable farming methods.
- Cotton quality is slightly lower and production lead times are longer due to the cooperative's limited capacity.
- Price is higher than the imported option.

Option 2: Import:

- Partner with a large international textile manufacturer offering competitive prices and faster turnaround times.
- The manufacturer's labor practices have raised concerns in the past, with reports of unsafe working conditions and low wages.
- Environmental impact of production and transportation is less transparent.

Additional factors:

- Maisha's marketing heavily emphasizes its ethical and sustainable practices.
- The company is facing increased pressure to lower production costs to remain competitive.
- Consumers are increasingly demanding transparency and ethical sourcing from clothing brands.

Dilemmas:

- **Corporate Social Responsibility:** Does prioritizing local sourcing and supporting Kenyan farmers outweigh concerns about cost and efficiency?
- **Conflict of Interest:** The international manufacturer has offered a significant "incentive" to secure the contract. Does accepting this incentive constitute bribery?
- **Fairness and Transparency:** How can Maisha ensure fair treatment of workers throughout the supply chain, regardless of sourcing location?
- **Product Safety and Consumer Protection:** How can Maisha guarantee the safety and quality of imported fabrics without direct oversight?
- Labor Rights and Working Conditions: How can Maisha balance its commitment to ethical labor practices with the realities of global competition?
- **Environmental Impact:** How can Maisha assess and minimize the environmental impact of both sourcing options?

Questions;

a) Analyze the potential positive and negative impacts of each sourcing option on Maisha's brand reputation and consumer trust.

(6 marks)

b) Discuss the ethical implications of accepting the "incentive" offered by the international manufacturer. Considering Kenyan anti-bribery laws and regulations, what steps should Maisha take?

(4 marks)

c) Explain how Maisha could incorporate transparency measures into its procurement process to ensure fairness and accountability throughout the supply chain.

(5 marks)

d) Describe possible methods for Maisha to assess and mitigate the risks associated with product safety and quality for imported fabrics.

(5 marks)

e) Based on the information provided, how can Maisha balance its ethical commitments to fair labor practices with the economic realities of competing in the global fashion industry?

(5 marks)

f) Propose a framework for Maisha to evaluate the environmental impact of each sourcing option, considering aspects like carbon footprint, water usage, and waste generation. (5 marks)

QUESTION TWO (20 MARKS)

a) How might a utilitarian approach differ from a deontological perspective when making a purchasing decision in a business context?

(6 marks)

b) Discuss the importance of whistle-blowing mechanisms in creating a culture of transparency and accountability in the context of unethical purchasing practices.

(6 marks)

c) Discuss the ethical responsibilities of a company when faced with a situation requiring a product recall, and how this aligns with consumer protection.

(8 marks)

QUESTION THREE (20 MARKS)

a) What ethical challenges might arise in the use of e-procurement and online auctions.

(6 marks)

b) Discuss the essential ethical competencies professionals in purchasing should develop to navigate complex ethical challenges in their careers.

(6 marks)

c) In what ways can a company advocate for and ensure fair wages and working conditions for employees within its supply chain?

(8 marks)

QUESTION FOUR (20 MARKS)

a) Provide examples of how a procurement process could be designed to prevent preferential treatment and ensure fairness.

(6 marks)

b) How can an organization ensure compliance with anti-bribery laws while conducting international business, where legal frameworks may vary?

(6 marks)

c) Discuss the challenges and benefits of implementing green procurement strategies, considering both environmental and economic perspectives.

(8 marks)

QUESTION FIVE (20 MARKS)

a) In what ways does ethical purchasing contribute to the overall goal of an organization?

(6 marks)

b) Explore the ethical implications of utilizing artificial intelligence in procurement decisions.

(6 marks)

c) Discuss the ethical dilemmas companies may face in international sourcing and how cultural differences impact ethical practices in the global marketplace.

(8 marks)