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**KIRIRI WOMENS' UNIVERSITY OF SCIENCE AND TECHNOLOGY
UNIVERSITY EXAMINATION, 2016/2017 ACADEMIC YEAR
THIRD YEAR, SECOND SEMESTER EXAMINATION
FOR THE DEGREE OF BACHELOR OF SCIENCE
(BUSINESS ADMINISTRATION)**

SPECIAL EXAM

Date: 11th August, 2016.
Time: 10.30am – 12.30pm

KBA 304 - BUSINESS ETHICS

INSTRUCTIONS TO CANDIDATES

ANSWER QUESTION ONE (COMPULSORY) AND ANY OTHER TWO QUESTIONS

QUESTION ONE (30 MARKS)

- a) i) Explain five ethical requirements of an employee to an organization. (5 Marks)
- ii) Explain five key components of a code of ethics. (5 Marks)
- b) Explain five ethical dilemmas facing employees today. (10 Marks)
- c) Describe five situations that may justify whistle blowing in an organization. (10 Marks)

QUESTION TWO (20 MARKS)

- a) Explain five considerations an employee should make before accepting a gift from a customer. (10 Marks)
- b) Describe five items that should be included in an organizations code of ethics. (10 Marks)

QUESTION THREE (20 MARKS)

- a) Explain five ethical issues facing IT managers today. (10 Marks)
- b) Describe five stakeholders affected by a company's ethical behavior. (10 Marks)

QUESTION FOUR (20 MARKS)

- a) Explain five ethical obligations of employers to their employees in Kenya. (10 Marks)
- b) Describe five moral issues facing employees in many organizations today. (10 Marks)

QUESTION FIVE (20 MARKS)

- a) Explain the importance of ethics in an organization. (10 Marks)
- b) Explain five ethical theories applicable in organizations today. (10 Marks)