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KIRIRI WOMENS' UNIVERSITY OF SCIENCE AND TECHNOLOGY
UNIVERSITY EXAMINATION, 2023/2024 ACADEMIC YEAR
FOR THE CERTIFICATE IN HOSPITALITY MANAGEMENT
CHM 201: CATERING AND ACCOMODATION CONTROL

Date: 14TH DECEMBER 2023

Time: 11:30AM-1:30PM

INSTRUCTIONS TO CANDIDATES

ANSWER QUESTION ONE (COMPULSORY) AND ANY OTHER TWO QUESTIONS

QUESTION ONE (30 MARKS)

- a) Elucidate FIVE main features of effective store keeping. (5 Marks)
- b) Enumerate FIVE methods of pricing products. (5 Marks)
- c) Explain FIVE control measures used during production of food. (5 Marks)
- d) State FIVE duties of the purchasing personnel. (5 Marks)
- e) Explain FIVE importance of time tabling deliveries. (5 Marks)
- f) Highlight FIVE equipment that can be used in catering and accommodation control. (5 Marks)

QUESTION TWO (20 MARKS)

- a) Explain problems that can be encountered in Catering Cost control. (8 Marks)
- b) Explain importance of catering and accommodation control. (8 Marks)
- c) state the role of the control office. (4 Marks)

QUESTION THREE (20 MARKS)

- a) Explain objectives of a standard purchase Specification. (8 Marks)
- b) Describe records and documentations used in storing goods. (8 Marks)
- c) Frauds that can be encountered in the receiving department. (4 Marks)

QUESTION FOUR (20 MARKS)

- a) Explain aims of receiving. (8 Marks)
- b) Describe records and documents used in receiving goods. (8 Marks)
- c) Explain the objectives of stock control. (4 Marks)

QUESTION FIVE (20 MARKS)

- a) Explain the elements of costs. (8 Marks)
- b) Discuss cost control measures that can be used in housekeeping, laundry, and front office. (8 Marks)
- c) State methods of payment a that can be used in a catering and accommodation organization. (4 Marks)