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KIRIRI WOMENS' UNIVERSITY OF SCIENCE AND TECHNOLOGY
UNIVERSITY EXAMINATION, 2023/2024 ACADEMIC YEAR
FOR THE CERTIFICATE IN HOSPITALITY MANAGEMENT
CHM 206: LAUNDRY

Date: 17TH APRIL 2023
Time: 2:30PM-4:30PM

INSTRUCTIONS TO CANDIDATES

ANSWER QUESTION ONE (COMPULSORY) AND ANY OTHER TWO QUESTIONS

QUESTION ONE (30 MARKS)

- a) Outline functions of the skin (4 Marks)
- b) State causes of accidents in the laundry workshop (5 Marks)
- c) State general hygiene practices in laundry (5 Marks)
- d) Name finishing equipment (5 Marks)
- e) State the items boiling should be done to (5 Marks)
- f) Explain the principles of washing machines (6 Marks)

QUESTION TWO (20 MARKS)

- a) A stain can happen to anyone at any time or place. Describe the immediate action to take to prevent the stain from becoming permanent. (4 Marks)
- b) Fire is inevitable in our workshops. Explain what media you would use to put off any four Classifications of fire. (8 Marks)
- c) Starching clothes is one of processes of laundering clothes. Explain why this is done. (8 Marks)

QUESTION THREE (20 MARKS)

- a) The life of the linen depends on the care and use and the treatment it gets at the laundry. Explain the principles of laundering articles. (4 Marks)
- b) One of the laundry process is sorting. It is carried out according to the type of fabric and item, colour and type of soil. Explain why it is done. (8 Marks)
- c) Refuse is menace in our cities, towns and even villages advice a group of youths FOUR methods of disposing waste. (8 Marks)

QUESTION FOUR (20 MARKS)

- a) The article being laundered should be inspected thoroughly in the presence of the customer; explain the reasons this inspection it very important. (4 Marks)
- b) It is very important to know the type of fabric being laundered so as to avoid damaging them, explain FOUR methods of washing clothes. (8 Marks)
- c) The institution you are working for is planning to build a laundry facility. Explain to them the factors that will determine the selection of large scale washing apparatus. (8 Marks)

QUESTION FIVE (20 MARKS)

- a) Weighing of laundry is carried out to conform to the capacity of the washing machine and to avoid overloading or under loading. Explain the consequences of not weighing laundry. (6 Marks)
- b) One of the reasons for laundering clothes it to be smart and presentable. Explain the factors that determine the quality of finishing the article. (6 Marks)
- c) You have been asked to plan a laundry facility in your university, explain four factors you would consider when planning the layout. (8 Marks)