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KIRIRI WOMENS' UNIVERSITY OF SCIENCE AND TECHNOLOGY
UNIVERSITY EXAMINATION, 2018/2019 ACADEMIC YEAR
DIPLOMA IN PROCUREMENT MANAGEMENT
DHR 1104- THEORY AND PRACTICE OF MANAGEMENT

Date: 13th April, 2018
Time: 11.00Am- 1.00Pm

INSTRUCTIONS TO CANDIDATES

ANSWER QUESTION ONE (COMPULSORY) AND ANY OTHER TWO QUESTIONS

QUESTION ONE (30 MARKS)

- a) Define management and outline the various functions of management? (8 Marks)
- b) Discuss the managerial roles approach as explained by Prof. Henry Mintzberg (8 Marks)
- c) Discuss the modern/ administrative theory of management by Henry Fayol (8 Marks)
- d) Nelson Mandela is among the successful leaders in Africa. What are the some of the characteristics of a successful leaders (6 Marks)

QUESTION TWO (20 MARKS)

- a) State the principles of scientific theory of management (6 Marks)
- b) Discuss the importance of planning (8 Marks)
- c) Discuss the roles of leaders (6 Marks)

QUESTION THREE (20 MARKS)

- a) Discuss the similarities between Taylors and Fayols theories of management (8 Marks)
- b) Identify the steps that are followed in the planning process (6 Marks)
- c) Describe the leadership styles that are commonly used worldwide (6 Marks)

QUESTION FOUR (20 MARKS)

- a) Identify the various types of groups (6 Marks)
- b) State reasons for group formation (8 Marks)
- c) Identify the characteristics of Management By Objective (MBO) (6 Marks)

QUESTION FIVE (20 MARKS)

- a) Discuss the stages for group development (6 Marks)
- b) Discuss the advantages of group cohesiveness (6 Marks)
- c) Discuss the importance of human resource planning (8 Marks)