



Kasarani Campus
Off Thika Road
Tel. 2042692 / 3
P. O. Box 49274,00100
NAIROBI
Westlands Campus
Pamstech House
Woodvale Grove
Tel. 4442212
Fax: 4444175

KIRIRI WOMEN'S UNIVERSITY OF SCIENCE AND TECHNOLOGY
UNIVERSITY EXAMINATION, 2023/2024 ACADEMIC YEAR
FOR THE CERTIFICATE IN INFORMATION TECHNOLOGY
CBM 014: ICT AND ETHICS

Date: 08TH December 2023
Time: 2:30PM – 4:30PM

INSTRUCTIONS TO CANDIDATES

ANSWER QUESTION ONE (COMPULSORY) AND ANY OTHER TWO QUESTIONS

QUESTION ONE (30 MARKS)

- a) Define the term network and identify various benefits of sharing resources on a network (10 Marks).
- b) Identify and discuss at least three elements of an information system (8 Marks)
- c) Discuss any two advantages and three disadvantages that users experience when working with computers. (10 Marks)
- d) State and explain how the society uses computers in education, procurement and manufacturing (9 Marks)

QUESTION TWO (20 MARKS)

- a) Define the following terms as used in ICT and Ethics (10 Marks)
 - i) Ethics
 - ii) Telecommunication Computer network
 - iii) Cache memory
 - iv) Information
- b) Identify and elaborate five security threats to information systems (10 Marks)

QUESTION THREE (20 MARKS)

- a) Explain why computer literacy is important to the successful job execution in today's world (6 Marks)
- b) Differentiate between the following terminologies found in ICT and Ethics:
 - i) Worm and Trojan horse (3 Marks)
 - ii) Application software and system software (3 Marks)
 - iii) Computer security and information security (3 Marks)
- c) Discuss some four uses of internet and the world wide web (www) (8 Marks)

QUESTION FOUR (20 MARKS)

- a) Identify and discuss some of the effects of social media on cultural values in our communities today (10 Marks)
- b) Outline the basic issues that differentiate between ethics and law (8 Marks)
- c) Define an operating system (2 Marks)

QUESTION FIVE (20 MARKS)

- a) “Computer networks play a key role in today’s business operations”. Discuss this phrase as used in ICT and Ethics (8 Marks)
- b) Control Unit is an integral part of the computer’s brain, discuss how it functions (6 Marks)
- c) Differentiate between digital computers and analog computers (6 Marks)