



Kasarani Campus
Off Thika Road
Tel.2042692/3
P.O Box 49274,00100
NAIROBI
Westland Campus
Pamstech House
Woodvale Grove

KIRIRI WOMEN'S UNIVERSITY OF SCIENCE AND TECHNOLOGY
UNIVERSITY EXAMINATION, 2024/2025 ACADEMIC YEAR
SECOND YEAR, SECOND SEMESTER EXAMINATION
FOR THE DIPLOMA IN PROCUREMENT & SUPPLIES
MANAGEMENT
DHR 1104: THEORY AND PRACTICE OF MANAGEMENT

Date: 19TH April, 2024

Time: 11.30AM-1.30PM

INSTRUCTIONS TO CANDIDATES

ANSWER QUESTION ONE (COMPULSORY) AND ANY OTHER TWO QUESTIONS

QUESTION ONE (30 MARKS)

- a) State five differences between management theory and management technique. **(6 Marks)**
- b) Outline six characteristics of scientific management. **(6 Marks)**
- c) State six arguments for bureaucracy according to Max Weber. **(6 Marks)**
- d) Highlight six disadvantages of a decentralized organizational structure. **(6 Marks)**
- e) Outline six arguments that suggest management to be a science. **(6 Marks)**

QUESTION TWO (20 MARKS)

- a) Explain three simple benefits found in a bureaucratic system of management. **(6 Marks)**
- b) Summarize five benefits of studying theories in the practice of management. **(7 Marks)**
- c) It is said that management is an art. Elucidate five features that help suggest this argument. **(7 Marks)**

QUESTION THREE (20 MARKS)

- a) Planning is not as easy as said. Discuss four ways of overcoming planning problems in an organization. **(8 Marks)**
- b) Explain six advantages of a functional structure in an organization. **(6 Marks)**
- c) Highlight any three objectives of controlling in an organization. **(6 Marks)**

QUESTION FOUR (20 MARKS)

- a) Describe seven characteristics of a successful leader. **(8 Marks)**
- b) As a procurement manager, highlight any five importance of controlling in your department. **(6 Marks)**
- c) Deliberate six disadvantages of a matrix organizational structure. **(6 Marks)**

QUESTION FIVE (20 MARKS)

- a) Discuss four ways and means of overcoming challenges to career goals. **(8 Marks)**
- b) Explain any six-criticism given to scientific management theory. **(6 Marks)**
- c) Enumerate any six steps taken in planning. **(6 Marks)**