

Kasarani Campus
Off Thika Road
Tel. 2042692 / 3
P. O. Box 49274, 00100
NAIROBI
Westlands Campus
Pamstech House
Woodvale Grove
Tel. 4442212
Fax: 4444175

KIRIRI WOMENS' UNIVERSITY OF SCIENCE AND TECHNOLOGY UNIVERSITY EXAMINATION, 2022/2023 ACADEMIC YEAR FOR THE CERTIFICATE IN INFORMATION TECHNOLOGY CBM 024 - ENTREPRENEURSHIP DEVELOPMENT

Date: 12th April, 2022. Time: 8:30am- 10:30am

INSTRUCTIONS TO CANDIDATES

ANSWER QUESTION ONE (COMPULSORY) AND ANY OTHER TWO QUESTIONS QUESTION ONE (30 MARKS)

a)	Explain the difference between "Satisfying" and "delighting".	(4 Marks)
b)	Give reasons why group participation is encouraged when seeking for a solution.	(6 Marks)
c)	As a prospective or upcoming entrepreneur, describe questions one must ask her/himself before	
	embarking on the Business.	(4 Marks)
d)	Explain the difference between sourcing and outsourcing.	(4 Marks)
e)	List SIX benefits of innovation in a business organization.	(6 Marks)
f)	List benefits of E-commerce in business organization.	(6 Marks)

QUESTION TWO (20 MARKS)

- a) Discuss reasons why market research is important before launching any product or service. (10 Marks)
- b) Discuss the functions of management in a business organization. (10 Marks)

QUESTION THREE (20 MARKS)

- a) Business Incubation is the process of nurturing small and starting businesses to support their maturity, examine the roles that government may play in such incubation processes. (6 Marks)
- b) Motivation is one of the key factors that encourage Entrepreneurs to continue in solution search for challenges and needs. Analyze factors that motivate Entrepreneurs. (8 Marks)
- c) Explain the contributions that entrepreneurships contribute to the economy of a country. (6 Marks)

QUESTION FOUR (20 MARKS)

- a) Using a diagram, explain the Abraham Maslow's theory on the hierarchy of needs. (10 Marks)
- b) As a leader we have several Leadership styles that we may use, explain the various leadership styles that can be adopted in an organization. (10 Marks)

QUESTION FIVE (20 MARKS)

- a) As an entrepreneurship development Lecturer at Kiriri Women's University, explain the advantages of sole proprietorship as a Business ownerships method to your class. (8 Marks)
- b) Discuss the emerging trends in entrepreneurship. (12 Marks)