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# KIRIRI WOMEN'S UNIVERSITY OF SCIENCE AND TECHNOLOGY UNIVERSITY EXAMINATION, 2024/2025 ACADEMIC YEAR FIRST YEAR, SECOND SEMESTER EXAMINATION FOR THE DIPLOMA IN PROCUREMENT & SUPPLIES MANAGEMENT

**DPS 1302: PURCHASING MANAGEMENT** 

Date:19<sup>TH</sup>April,2024 Time:8,30AM-10,30AM

### **INSTRUCTIONS TO CANDIDATES**

## ANSWER QUESTION ONE (COMPULSORY) AND ANY OTHER TWO QUESTIONS QUESTION ONE (30 MARKS)

You have been appointed to lead the purchasing department at Company JCZ, a soap manufacturing company. One of your key responsibilities involves managing supplier relationships and fostering collaboration.

- a) Provide **THREE** strategies you will use to ethically engage with suppliers to achieve mutually beneficial outcomes. (6 Marks)
- b) Highlight 6 negotiation skills you will employ during purchasing and contract negotiation. (6 Marks)
- c) Explain **THREE** types of suppliers you are likely to engage as you source for JCZ Company. (6 Marks)
- d) The management of company JCZ has decided to centralize it purchasing function. Highlight the factors that may have influenced such a decision. (6 Marks)
- e) Write short notes on the following terms:

i. Pareto rule (2 Marks)

ii. Failure models and effect analysis (2 Marks)

iii. Quality (2 Marks)

#### **QUESTION TWO (20 MARKS)**

- a) Many organisations prefer to enter into long term contractual relationships with their supplier. Explain the benefits that may accrue to organisations from such relationships (6 Marks)
- b) Highlight the benefits that may accrue to a company from undertaking quality assurance activities. (6 Marks)
- c) What are the reasons behind the preference of many Kenyan organizations to purchase in small quantities rather than opting for bulk buying? (8 Marks)

#### **QUESTION THREE (20 MARKS)**

a) Explain any 4 types of quality standards that organizations can adopt and adhere to.

(8 Marks)

- b) Explain three reasons for considering purchasing ethics as key in purchasing management. (6 Marks)
- c) You have been assigned the task of evaluating the supplier performance in your organisation. Explain the factors you would consider when carrying out this task.

(6 Marks)

#### **QUESTION FOUR (20 MARKS)**

- a) Explain the factors that may motivate procurement staff to be involved in unethical behaviour while carry out their duties in an organisation. (6 Marks)
- b) A purchasing contract confers certain rights and obligations to both the purchaser and the supplier. Examine the rights of the parties. (6 Marks)
- c) Various approaches and methods are used by businesses to set the prices of their products or services. Discuss any FOUR pricing strategies. (8 Marks)

#### **QUESTION FIVE (20 MARKS)**

- a) Single source procurement is a non-competitive method that should only be used under specific circumstances. Highlight these circumstances. (6 Marks)
- b) Examine the composition of a negotiating team in purchasing management. Examine the composition of a negotiating team in purchasing management. (6 Marks)
- c) Oligopoly is one of the market structures in a business environment. Highlight the implications of the market structure on the purchasing function. (8 Marks)